Water points and sewage disposal

You'll find water points at various places along the canals and rivers, along with toilets and special units for emptying Elsans and Portapottis.

To use toilets and empty Elsans and Portapottis

You'll need the standard Canal & River Trust **Yale key,** available from our shop (https://shop.canalrivertrust.org.uk/shop) or your local office (/enjoy-the-waterways/boating/boating-services/where-to-buy-keys-cards-and-more).

To use our pump out services

You'll need more sophisticated pump out services if your boat has a holding tank. This is not covered by your licence fee. To use our self-service machines you'll need a pre-payment card, also available from the shop (https://shop.canalrivertrust.org.uk/shop).

Please follow the instructions carefully – part of the reason the cost of the cards remains high are the number of breakdowns from mis-using the equipment.

Never use a free-standing pump - to pump out your tank into an Elsan disposal point (/media/original/34591-elsan-poster.pdf?v=924828). These simply don't have the capacity and there's a high risk of spillage. Polluting the canalside with raw sewage is a very serious offence - as well as a health hazard.

It may be easier to buy the service from a boatyard or marina, where someone will do the dirty work for you for a very reasonable fee.

Find a pump out

You can find our elsans and pumpouts by zooming into any of our maps showing your location. Click the **red i icon** on the bottom right of the map to bring up the icon key.

You can also download a list of non-Trust operated pumpouts (/refresh/media/thumbnail/27119-non-trust-operated-pump-outs.pdf) or find other local business on our Local to You (/local-to-you) pages.

Separator toilets

(also know as waterless or compost toilets)

If you're considering getting a separator/compost toilet for your boat, please only do so if you have the ability to completely compost the solid waste from your toilet yourself or have access to somewhere that will do this for you. If you don't have the ability to do this, then getting a composting/separator toilet is not the best solution for you. Pump out and elsan facilities are available across our network that boats with tanks or cassette toilets can use instead.

If you currently have a separator/compost toilet on your boat and are not able to completely compost the solid waste from your toilet yourself or have access to somewhere that will do it for you, then the alternative disposal method of bagging and binning it is not an environmentally sustainable way to deal with this waste. Bagged solid waste disposed of in bins can also lead to cross contamination of other content, which otherwise is sorted and mostly recycled, and can require that the whole content of the bin needing to be disposed of in landfill. Sending waste to landfill adds costs as landfill taxes are charged.

If you have a separator/compost toilet on your boat and have been putting bagged and binned waste in our waste bins, you need to find an alternative way to dispose of this waste. We appreciate that you might not be able to do this straight away, and in the interim small quantities of securely bagged waste can be disposed of in Trust bins if there is no alternative. We respectfully ask that you only do this as a last resort. From the end of December 2021 we request that no bagged solid waste from separator/compost toilets is disposed of in Canal & River Trust waste bins. We will continue to work with boaters and others to identify a sustainable solution for the disposal of this waste.

How to buy your pump out card

Our 25 unit prepayment card - or 'pump out card' as it's known - gives you exactly one pump out at any of our pump out facilities (sorry, this doesn't include BWML marinas).

However, you can also get 25 units of electricity at some of our mooring bollards and free use of our showers.

To buy your pump out card either:

- go to our online shop (https://shop.canalrivertrust.org.uk/shop)
- call our customer service team (/contact-us), just allow a few days for your card to reach you

Pop in to your local Trust office

But, sometimes even the best laid plans go awry and you simply don't have enough time to do either of the above. If that happens, don't worry. You can also buy cards in person at our local offices below, although you may want to call ahead to make sure they're open and have pump out cards in stock.

East Midlands

Newark Office (/enjoy-the-waterways/boating/boating-services/where-to-buy-keys-cards-and-more/newark-office)	The Kiln, Mather Road, Newark, NG24 1FB	0303 040 4040
Torksey Lock	Torksey, Lincolnshire, LN1 2EH	01427 718202, 07884238781
Cromwell Lock	Cromwell, Nr Newark, Nottinghamshire, NG23 6HX	01636 821213, 07887754485
Boston Lock	Boston, Lincolnshire, PE21 9JU	01205 364864, 07712010920
West Stockwith Lock	West Stockwith, Doncaster, South Yorkshire, DN10 4ET	01427 890204, 07884238780
Union Wharf Narrowboats	Canal Basin, Leicester Road, Market Harborough, LE16 7UW	01858 432 123
The Canal Museum (http://www.stokebruernecanalmuseum.org.uk/%20)	Stoke Bruern, Nr Towcester, Northants, NN12 7SE	01604 862229 (tel:01604%20862229)

London & South East

Magpie & Crown Pub	128 High Street, Brentford, Middlesex, TW8 8EW	020 8560 4570
Floating Café	Little Venice Pool, Warwick Crescent, London, W2 6NE	020 7266 1066

Lee Valley Marina- Stanstead Abbotts (http://www.visitleevalley.org.uk /en/content/cms/outdoors/marinas /stanstead-marina/plan-a-visit-stanstead/%20)	Lee Valley Regional Park Authority, South Street, Stanstead Abbotts, SG12 8AL	01920 870 499
The Brewery Tap	47 Catherine Wheel Road, Brentford, Middlesex, TW8 8BD	020 8568 6006
Milton Keynes Office (/enjoy-the-waterways/boating/boating-services /where-to-buy-keys-cards-and-more/milton-keynes-office)	First Floor North, Station House, 500 Elder Gate, Milton Keynes, MK9 1BB	0303 040 4040

Wales & South West

Devizes Office (/enjoy-the-waterways /boating/boating-services/where-to-buy-keys-cards-and-more/devizes-office)	The Locks, Bath Road, Devizes, SN10 1QR	0303 040 4040
Sally Narrowboats (http://www.sallynarrowboats.co.uk/%20)	Bradford-on-Avon Marina, Trowbridge Road, Wiltshire, BA15 1UD	01225 864923
ABC Leisure, Hilperton Marina (http://www.abclg.com/%20)	Hammond Way, Trowbridge, Wiltshire, BA14 8RS	01225 765 243
ABC Leisure, Aldermaston Wharf (http://www.abclg.com/%20)	Padworth, Reading, Berkshire, RG7 4JS	01189 714123
Caen Hill Café	Devizes Locks, Caen Hill, Devizes, SN10 1QT	01452 318000
Great Bedwyn Post Office (http://www.greatbedwynpost.co.uk/%20)	90 Church Street, Great Bedwyn, Wiltshire, SN8 3PF	01672 870673
The Tutti Pole Café (http://www.thetuttipole.co.uk/%20)	3 High Street, Hungerford, Berkshire, RG17 0DN	01488 682515
Newbury Chandlers (http://www.newburychandlers.co.uk/%20)	Greenham Island, Mill Lane, Newbury, Berkshire, RG14 5SG	01635 31672, 07974 088656
National Waterways Museum - Gloucester (/places-to-visit/gloucester-docks)	Llanothy Warehouse, The Docks, Gloucester, GL1 2EH	01452 318 200
Saul Junction Bridge	Junction Bridge, Saul, Gloucestershire, GL2 7JZ	01452 740444

Llanthony Bridge	Llanothy Road, Gloucestershire, GL1 2EJ	01452 312143
Jandco	Diglis Basin, Diglis Road, Worcester, WR5 3BW	01905 350505
Cotswold Canal Trust (http://www.cotswoldcanals.com/%20)	Bell House, Wallbridge LockM, Stroud, GL5 3JS	01453 752 568
Beacon Park Boats (https://beaconparkboats.com/%20)	The Boat House, Lanfoist Wharf, Lanfoist, NP7 9NG	01873 858277
The Ponsonby Arms	Mill Street, Llangollen, Denbeighshire, LL20 8RY	01978 447985
Watkin & Williams (http://www.watkinwilliams.co.uk /%20)(winter only)	6 Berwyn Street, Llangollen, Denbeighshire, LL20 8ND	01978 860652

West Midlands

Cambrian Office (/enjoy-the-waterways /boating/boating-services/where-to-buy-keys-cards-and-more/birmingham-cambrian-office)	22 Cambrian House, King Edwards, Road, Birmingham, B1 2AN	01827 254350
Etruria Boat Museum	Lower Bedford Street, Eturia, Stoke-on-Trent, ST4 7AF	01782 233144
The Spar Shop	Station Road, Endon, Stoke-on-Trent, ST98 9DR	
Holidays Afloat, Market Drayton (http://www.talbotwharf.co.uk/%20)	The boatyard, Newcastle Road, Market Drayton, TF9 1HN	01630 652641
Hatton Office	Canal Lane, Hatton, Warwickshire, CV35 7JL	01926 626 100
Bratch Locks	Bratch Lane, Woomborne, Staffordshire, WV5 8DH	0303 040 4040
Lime Kiln Chandlery (https://www.limekilnchandlers.co.uk/%20)	The Boat Shop, Mart Lane, Stourport, DY13 9EL	01299 821111
Cambrian Stores	8 Kingston Row, Birmingham, West Midlands, B1 2NU	0121 236 8155

Ann Nixon	Briar Cottage, Old Warwick Road, Solihull, B94 6JU	
Village Greens	26 High Street, Kinver, Stourbridge, DY7 6HF	01384 872990
Fradley Marine Services (/enjoy-the-waterways/boating/boating-services/where-to-buy-keys-cards-and-more/fradley-office)	Fradley Junction, Alrewas, Burton Upon Trent, DE13 7DN	01283 790332

Yorkshire & North East

Fearns Wharf (/enjoy-the-waterways/boating/boating-services/where-to-buy-keys-cards-and-more/leeds-office)	Fearns Wharf, Neptune Street, Leeds, LS9 8PB	0303 040 4040
Standedge Tunnel and Visitor Centre (/standedge-tunnel/contact-standedge-tunnel-and-visitor-centre)	Waters Road, Marsden, Huddersfield, HD7 6NQ	01484 844298
Bluewater Marina (http://www.bluewatermarina.co.uk/%20)	South End, Thorne, South Yorkshire, DN8 5QP	01405 813165, 07445 543369
Nationwide Narrow Boats (http://www.nationwidenarrowboatsales.com/%20)	Hatfield Road, Thorne, South Yorkshire, DN8 5RA	01405 741889
Linton Lock Marina (http://lintonlockmarina.co.uk/%20)	Linton on Ouse, York, North Yorkshire, YO30 2AZ	01347 844048
Stanley Ferry Marina (http://www.stanleyferrymarina.com/)	Ferry Lane, Stanley, Wakefield, WF3 4LT	01924 201800, 07947 158642 / 07737 113009
Viking Marine (http://www.vikingmarine.co.uk/%20)	Albert Street, Goole, South Yorshire, DN14 5SY	01405 765737
Goole Boathouse (http://gooleboathouse.co.uk/%20)	The Timber Pond, Dutch Riverside, Goole, South Yorkshire, DN14 5TB	01405 763985
Aspley Services (http://www.aspleywharfmarina.co.uk/%20)	St Andrews Road, Apsley Basin, Huddersfield, HD1 6SD	01484 514123
Shire Cruisers (http://www.shirecruisers.co.uk/index.php%20)	The Wharf, Sowerby Bridge, West Yorkshire, HX6 2AG	01422 832712

North West

Wigan Office (/enjoy-the-waterways /boating/boating-services/where-to-buy-keys-cards-and-more/wigan-office)	Trencherfield Mill, Heritage Way, Wigan, WN3 4BN	0303 040 4040
Bridge House Marina & Caravan Park (http://www.bridgehousemarina.co.uk /homepage.html%20)	Nateby Crossing Lane, Nateby, Garstang, PR3 0JJ	01995 603 374
Red Bull Office (/enjoy-the-waterways /boating/boating-services/where-to-buy-keys-cards-and-more/stoke-on-trent-office)	Congleton Road South, Church Lawton, Stoke on Trent, ST7 3AP	0303 040 4040
Renaissance, Watsons Wharf	Leek Road, Gawsworth, Macclesfield, SK11 0JQ	
Portland Basin Marina (http://www.portlandbasinmarina.co.uk/%20)	Lower Alma Street, Dukinfield, Cheshire, SK16 4SQ	0161 330 3133
Heritage Narrow Boats (http://heritagenarrowboats.co.uk/%20)	Station Road, Schollar Green, Cheshire, ST7 3JZ	01782 785700
Freedom boats (Macc) Ltd (http://www.freedomboats.co.uk/%20)	Brook Street, Macclesfield, Cheshire, SK11 7AW	01625 420042
Kings Lock Chandlery (http://www.kingslock.co.uk/%20)	Booth Lane, Middlewich, Cheshire, CW10 0JJ	01606 737564
Northwich Office (/enjoy-the-waterways /boating/boating-services/where-to-buy-keys-cards-and-more/northwich-office)	Navigation Road, Northwich, Cheshire, CW8 1BH	0303 040 4040
Anderton Boat Lift (/media/library /3418.pdf%20)	Anderton, Northwich, Cheshire, CW9 6FW	01606 786777
Lockside Stores (summer season)	Grindley Brook, Whitchurch, Shropshire, SY13 4QH	01948 663385

Canal Central (http://www.canalcentral.co.uk/%20)	Maesbury Marsh, Oswestry, Shropshire, SY10 8JG	01691 652168
National Waterways Museum (http://canalrivertrust.org.uk/national-waterways-museum%20)	South Pier Road, Ellesmere Port, Merseyside, CH65 4FW	0151 3555017
J P Marine UK Ltd (http://www.taylorsboatyard.co.uk/%20)	Taylors Boatyard, Upper Cambrian, Road, Chester, CH1 4FB	01244 379922
Midway Boats (http://www.midwayboats.co.uk/%20)	Barbridge Marina, Nantwich, Cheshire, CW5 6BE	01270 528482
Overwater Marina (http://www.overwatermarina.co.uk/%20)	Coole Lane, Newhall, Nantwich, Cheshire, CW5 8AY	01270 812677

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